

The InHouse



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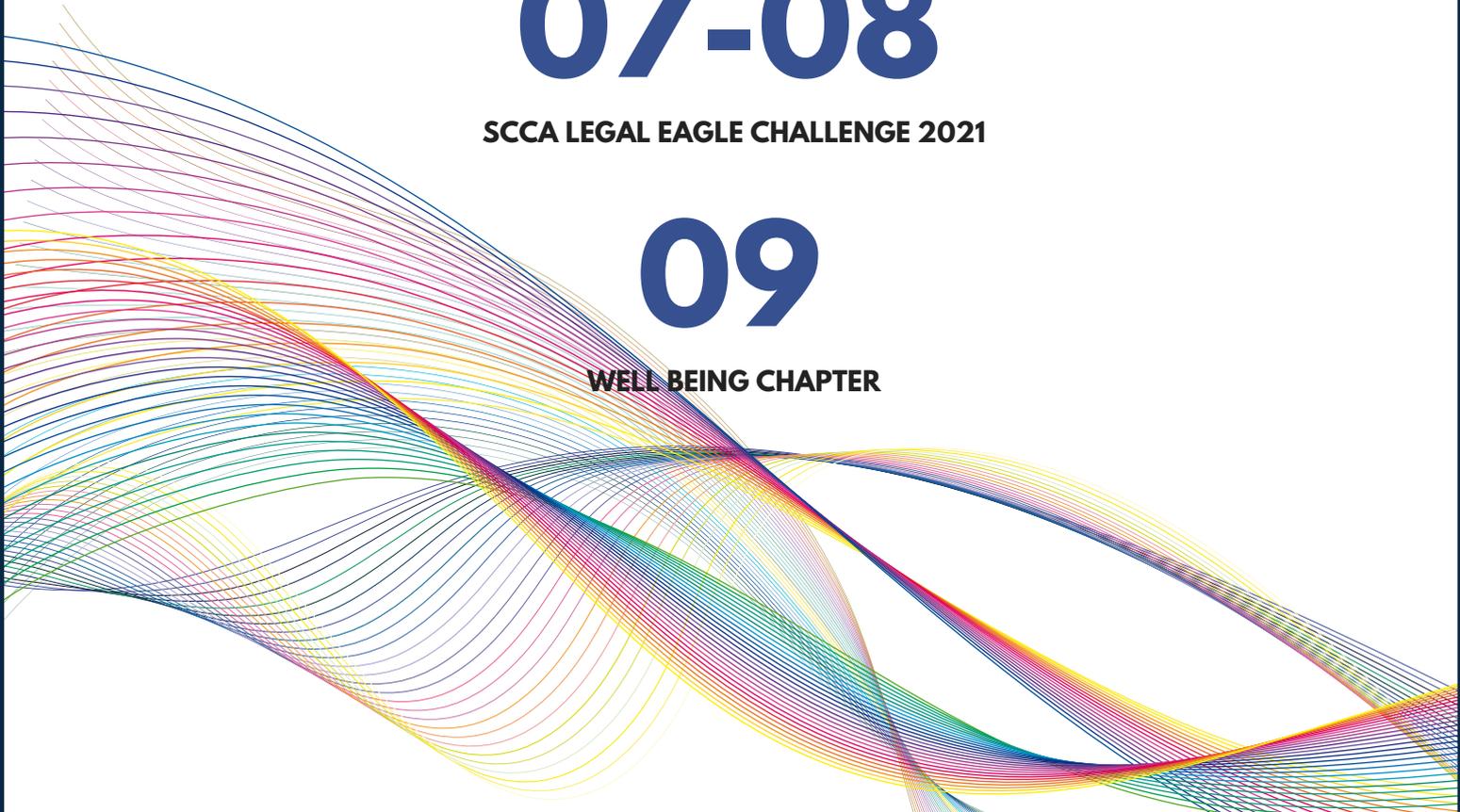
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LEGAL AI: AN AUTOMATED VERSUS AUTONOMOUS FUTURE

Forbes

Legal professionals and legal technologists see 2021 pushing the boundaries of AI adoption. The fees generated as an outcome of billable hours and headcount have come under scrutiny lately, with customers demanding more cost efficiencies.

AI has many critical areas that can reduce costs, protect revenue, optimize headcount, reduce risk and migrate hard assets into algorithmically driven intellectual processing. Areas such as legacy e-discovery have been disrupted the most in this era. As technologies continue to evolve and newer file types and data types are created, traditional ways of operating will be challenged.

Before organizations start thinking about AI robot lawyers or AI-powered judges, they should look at AI-enabled features to start small. This may include digital discovery, workflow automation, team management tools, contract management or more. Incremental moves will build adoption.

Now more than ever, corporations have more incentive to adopt AI, driven by the promise of increased work-life balance, fee reduction and expectation management.

Read more [here](#).

REOPENING FOR BUSINESS IN A POST-PANDEMIC WORLD

Orange Business Services

Business leaders are now switching their efforts from lockdown mode to getting back to business. Much has changed since COVID-19 struck, from where employees are located to how they integrate and collaborate. This re-opening requires careful planning and agility to operate successfully in the uncertain times in which we now live.

In crisis mode, flatter decision-making structures have proved to be faster and more agile than traditional ones, for example. This agility is partly dependent on data insights. “Companies need to create and accelerate their analytics

capabilities to provide the basis for answers – and perhaps as important – allow them to ask the right questions,” explains Shubham Singhal, Senior Partner at McKinsey.

Read more [here](#).



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THE LEGAL TECH'S PREDICTIONS FOR 2021

Forbes

The evolution of the legal technology industry has progressed significantly over the last few years. This has resulted in the provision of legal services and the practice of law needing to adapt accordingly.

Legal practitioners have had to ensure that their services remain inventive, applicable, and obtainable to their diverse client base as their practices become more dependent on technology.

Automation can still pose a risk to companies and client information. The infrastructure, platforms, or software must be from a reputable vendor and set up securely to protect client privacy. The lawyer-client relationship is based on trust, and it's certainly expected that the legal industry has the funds to protect this trust.

As 2021 progresses we can expect to see continued rapid trends in both digital transformation and automation. Artificial intelligence will continue to transform legal services, with multiple ramifications and benefits as well. The legal tech industry will have to keep up to provide the best experience to their clients and retain them for future business. The alternative is to risk being left behind.

Read more [here](#).

CHANGEMAKING BY INSPIRING & MENTORING

SCCA Coffee Chat Sessions at Temasek Polytechnic

The different roles and lives of the in-house legal community, such as compliance, corporate secretarial, transactional, etc, may appear to students as a mystery unless they personally know someone in the community.

In March this year, SCCA volunteers helped to unveil this mystery to students studying Diploma in Law & Management at Temasek Polytechnic.

Temasek Polytechnic's Law and Management Diploma is Singapore's first and only full-time polytechnic diploma for training paralegals. The programme equips graduates with legal and business skills to support lawyers, in firms and in-house. Alumni from the programme have gone on to become practicing lawyers, entrepreneurs, academics, public servants and part of the in-house community.

Over the coffee chat sessions, SCCA volunteers gave students an insight into different legal career paths and the in-house community. They shared practical advice on the students' CVs and interviewing tips.

The coffee chat session were warmly received by students who valued the opportunity to ask questions to in-house legal counsels which "really broadened their minds" and found the sessions "thought-provoking and enjoyable". More importantly, some went away more "confident" in their CV and interviewing skills which they can use in the future.

We would like to thank the various in-house legal counsels who volunteered their time to share their experiences with the students and to Temasek Polytechnic in collaborating with SCCA to organise the coffee chat sessions.



SCCA LEGAL EAGLE CHALLENGE 2021

The finals of the 2021 SCCA Legal Eagle Challenge took place in the morning of 31 July 2021.

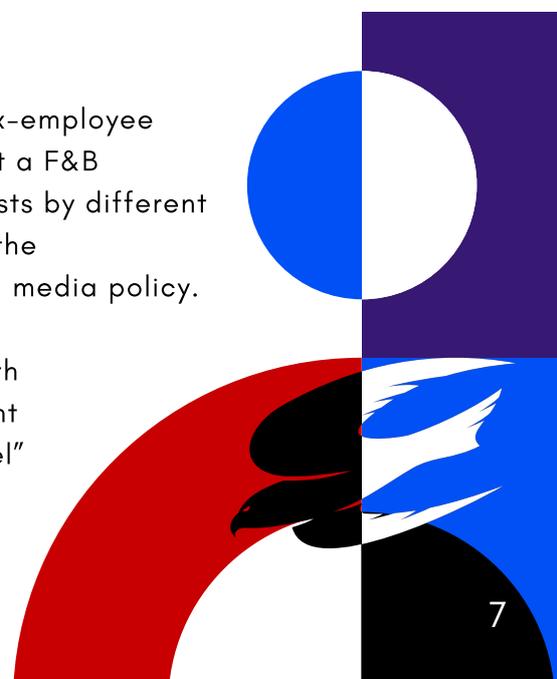
From the many law students who participated in the 2021 Challenge, the six finalist teams took turns to present to three final judges – Mr. Daniel Chia (Head of Human Resources, Samsung Electronics Singapore), Ms Koh Juat Muay (President, Institute of Public Relations of Singapore) and Mr. Andrew Ong (Head of Legal & Compliance for Asia Pacific, KONE).

The 6 finalist teams were:

- **Team 1** – Adrina Ang Lina, Kavya Anand, Kendra Thaddaeus Tang, Kenishia Chang Qing Hui from Temasek Polytechnic
- **Team 2** – Clarice Tan Jia Ying, Fatin Syuhadah Bte Selamat, Georgina Teo Wei Ting, Lim Xiang from Singapore University of Social Sciences
- **Team 3** – Ajay Nair, Hwang Yu Liang Zephan, Muhammad Syazwan Bin Ramli, Yang Jing Ying Kesia from National University of Singapore
- **Team 4** – Andrea Danielle Lee, Crystal Chew Tong En, Elton Ching Xiangwei, Valerie Wong Le Yee from Singapore Management University
- **Team 5** – Alden Wordsworth Ng, Megan Tay Wern Ee, Samuel Wee Liong Chye, Sushanth Thirthapad Babu from National University of Singapore
- **Team 6** – Grace Anastasia Lim Si Min, Kara Kang Mei Hui, Poon Chong Ming, Wong Liang Yeong Samuel from Singapore Management University

The 2021 Challenge presented a fictional case of a disgruntled ex-employee who made negative posts on various social media platforms about a F&B conglomerate. This incident followed several other concerning posts by different employees. In response, participants were required to present to the company’s board of directors and to draft and implement a social media policy.

Before submitting their materials, finalist teams were matched with members of the Institute of Public Relations of Singapore’s Student Chapters for a consultation session between the “General Counsel” and “Corporate Communications Head”, providing for cross-collaboration with their public relations counterparts.



SCCA LEGAL EAGLE CHALLENGE 2021 Continued

During the finals, each team was given 15 minutes each for their presentation, which was followed by 10 minutes of Q&A with the final judges.

After the presentations, the judges deliberated and scored the teams based on criteria of law, business, innovation, and communication. The winners of the awards are:

- **Winning Team:** Team 4 – Andrea Danielle Lee, Crystal Chew Tong En, Elton Ching Xiangwei, Valerie Wong Le Yee from Singapore Management University
- **Most Innovative Team:** Team 3 – Ajay Nair, Hwang Yu Liang Zephan, Muhammad Syazwan Bin Ramli, Yang Jing Ying Kesia from the National University of Singapore
- **Most Business Savvy Team:** Team 6 – Grace Anastasia Lim Si Min, Kara Kang Mei Hui, Poon Chong Ming, Wong Liang Yeong Samuel from Singapore Management University
- **Best Communicator (individual):** Georgina Teo Wei Ting (Team 2) from Singapore University of Social Sciences

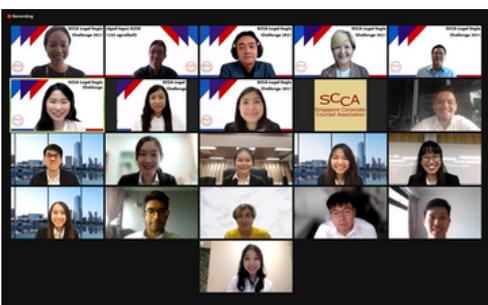
The Winning Team walked away with \$800 of cash prize while the Best Communicator (Individual) wins \$200. Both cash prizes are kindly sponsored by LexisNexis, Partner of the 2021 Challenge. All finalists also earn 1-hour coffee chat sessions with senior legal leaders to find out more about the in-house profession and to learn what it takes to become an in-house counsel.

Proceeds from the 2021 Challenge will be donated to SCCA's charity partner for 2021, Willing Hearts.

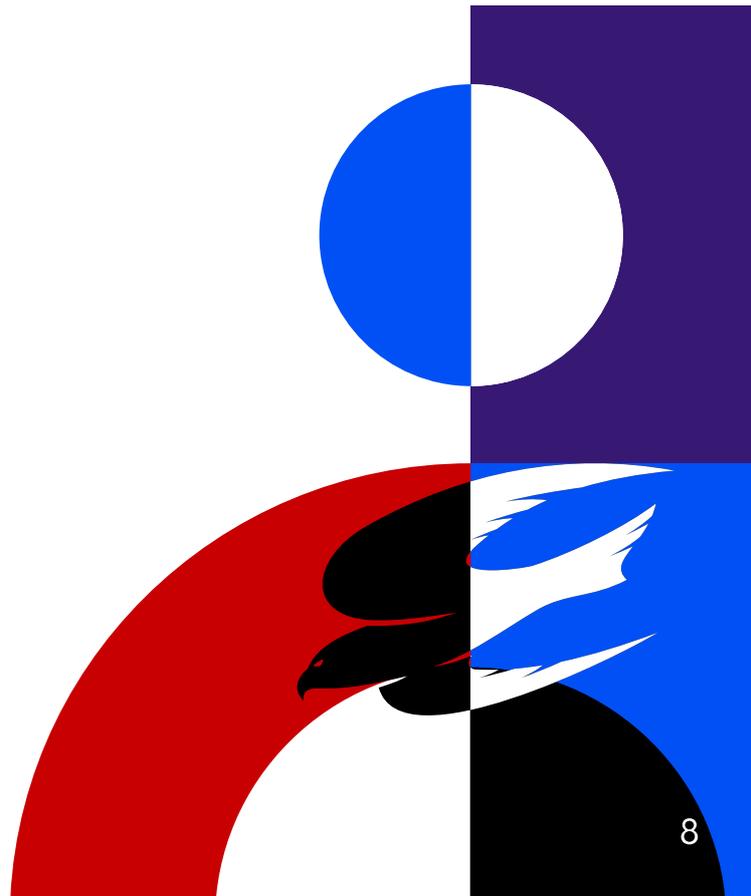
We would like to express our gratitude to the workshop speakers, preliminary judges, final judges, coffee chat senior legal leaders, the participants and everyone who made this event possible and having a hand in developing the next generation of in-house counsels.



Hannah Tjoo, host for the 2021 Challenge finals, with the three final judges



Group photo with the final judges and the award winners



ADOPTING AND EMBRACING MINDFUL PRACTICES AND THE MINDFUL BUSINESS CHARTER

SCCA Wellbeing Chapter Announcement 33

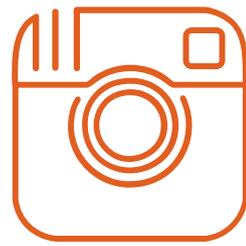
Stress is expected in the legal profession. Some of it self-inflicted and can be avoided. It is important to have self-awareness and engage in conversations with lawyers and clients who have the same issues. The Charter calls for businesses to do things differently. The aim of the Charter is to help adopt rituals and practices in the workplace so as to address and reduce stresses caused by poor working practices/ people management, lack of planning, and communication. It also aims to re-establish demarcation lines for work-life balance in our professional lives which may have been eroded with the advent of technology and intense competitive environments.

Think about becoming a mental health champion within your team, department, organisation. Establish a champion scheme to build awareness and train employees with an interest in mental health on how best to support others and provide effective signposting, which is a valuable tool. Through the champion, network thinks about developing a culture where people can speak up early about any concerns that they might have with their wellbeing (or the wellbeing of colleagues) can be positively promoted.

Read more [here](#).

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